

*“From the UK’s only approved Robinair repairer ”*



# Refrigerant Management Station Servicing and Repair

Take out a service contract on any

**SPX** **ROBINAIR** RMS unit

for complete peace of mind:

- Machine serviced every 12 months
- Response to all breakdowns and faults within 48 hours
- Work completed by a qualified engineer using Robinair OE parts for your Robinair machine. Autoclimate is the only business in the UK that can offer this
- Full warranty for duration of contract
- 3 or 5 year contracts available
- Pay by monthly Direct Debit

from  
**£35 per  
month**

\*Working hours 8.30-5.30, excludes Saturday, Sunday and local Bank Holidays



# Why you need a service contract

## Service Package

### A. Servicing

Your Refrigerant Management Station (RMS) will be serviced in each year of your service contract.

Autoclimate keep all your services on record and will notify you when the next one is due, either by phone, fax or e mail.

### B. Full Warranty

For the length of the service contract your RMS will be under warranty, which covers all parts\* and labour. If something goes wrong\* with the machine, we will fix it and get it back to full working order again, at no additional cost to you.

### C. Telephone Support

Situated at its head office, Autoclimate has a team of technical support advisors who can attempt to resolve problems over the phone. In the vast majority of cases, this is possible, but if not, then an engineer site visit will be arranged.

### D. Breakdowns

Autoclimate know the importance of having a fully operational RMS and as such have a team of regional engineers to respond to your machine breakdowns. Autoclimate aim to have someone on site within 2 working days.\*\*



## Trained Engineers

Each engineer at Autoclimate is fully trained to work on all Robinair equipment and receive regular updates on the latest products and safety standards. All engineers hold the latest refrigerant handling qualification (C&G 7543-001)

## OE Robinair Parts

Autoclimate are the UK's only approved Robinair repairer. A full range of OE spares are kept in stock. This means that if we diagnose problems over the phone, we can send the parts to your site before our engineer arrives, meaning your machine is not out of action for any longer than necessary.

## Duration

If purchasing a new Robinair machine, or your existing machine is less than 12 months old, you have the option of purchasing either a 3 or 5 year service contract. For Machines between 12 months and 3 years old, a 3 year service contract is available.

\*Except general wear and tear

\*\*Working hours 8.30-5.30, excludes Saturday, Sunday and local Bank Holidays

### Autoclimate Ltd

Units F-J  
Vanguard Way  
Shrewsbury SY1 3TG

Tel: 0345 50 50 900  
Fax: 0345 50 50 901  
sales@autoclimate.com  
www.autoclimate.com

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SPX **ROBINAIR**<sup>®</sup>  
SERVICE SOLUTIONS